

2020 brought challenges unlike any we could have predicted. We got lemons, and we did our best to make lemonade.

In 2020, the LSP Association:

- Appreciated that Governor Baker included LSPs as "<u>essential service</u> providers" (see 6) during the pandemic.
- Transitioned all LSPA courses and membership meetings to a virtual platform and continued to provide DEP and technical credits to LSPs.
- Received annual sponsorship and partner support from over 20 very generous companies.
- Participated in and shared timely information, via email blasts, from MassDEP.
- Contributed to regulatory and policy discussions on climate change, <u>asbestos in soil</u>, <u>PFAS in drinking water</u>, and <u>Brownfields Tax Credits</u>.
- Helped publicize the serious issues from home heating oil spills; these <u>TV news</u> <u>features</u> resulted in an uptick in households requesting appropriate insurance coverage.
- Added more on-demand courses to our growing library.
- Upgraded our association management software and <u>website platform</u> to better serve our members.
- Presented our <u>first Environmental Justice award</u> to Ethan Mascoop, former Health Director, Framingham.
- Continued to grow our Blog, LinkedIn and Facebook pages.
- And so much more!